

STUDENT HANDOUT
Unfolding Case Study: Caring for Peter Schultz
Communication Challenges and Impact
Supporting Clients with Dementia

Communication Challenges – Peter Schultz	Impact on the Client and/or Family	HCA Strategies
Difficulty initiating or following conversations.		
Difficulty following instructions or rules related to a game or activity.		
Difficulty understanding written material or communicating in writing.		
Expressing confusion and/or the inability to understand what is being said.		
Expressing resistance when directed to complete tasks related to personal care and hygiene.		
Expressing anger and frustration related to the loss of ability to complete formerly known or routine activities (e.g., household repairs and maintenance).		

Metzger, Z.B. (2010). *The Last Lap of the Long Run, Addendum to “On the Long Run”: An Account of our Travels with Dementia*. This material is licensed under a [Creative Commons Attribution-ShareAlike 4.0 International License \(CC BY-SA 4.0\)](https://creativecommons.org/licenses/by-sa/4.0/)